



Defective product or parts will be replaced or reimbursed 100% upon inspection. Any freight damage incurred in route will be covered as long as the damage was indicated on original Bill of Lading at time of receipt

This warranty does not extend to any costs or loss arising from or due to inconvenience, transportation damage, misuse, abuse, accident, theft, vandalism, or a similar incident. The foregoing warranty is exclusive and in lieu of all other warranties, including any warranty of quality, expressed or implied, including any warranty of merchantability, or any warranty of fitness for any particular purpose.

BN Products-USA will not be responsible for a replacement unit given to a customer without prior authorization, nor will any debits be honored.

You can try to resolve the repair over the phone by speaking to a Product Specialist to determine the problem. It could be an easy repair.

If the tool needs to be sent in for warranty repair/evaluation, please contact our customer service department to obtain a Repair Request Form and shipping instructions or have the distributor you purchased the tool from handle the return.

BN Products-USA has Authorized Warranty Repair Centers throughout the United States. There may be a facility closer that will reduce shipping time and cost. Repairs by an unauthorized warranty repair center will not be honored.

If the tool is warranted and repaired by BN Products- USA, we will pay the standard freight back to the customer anywhere in the Continental USA.

BN Products - USA, LLC.

| 2020OneYearWarrantyCardB.indd |

WARRANTY



One-Year Warranty Program

BN Products - USA, LLC.

3450 Sabin Brown Road
Wickenburg, Arizona 85390
Phone: (800) 992-3833
Phone: (928) 684-2813
Fax: (928) 684-7041
www.bnproducts.com

PLEASE MAIL OR FAX THIS INFORMATION
TO ACTIVATE YOUR WARRANTY

Date of purchase: _____

Tool Serial Number: _____ Model: _____

Sold To: _____

Address: _____

City, State & Postal Code: _____

Phone: _____ Fax: _____

Email: _____

Purchased From: _____

City & State: _____

Professional Rebar Tools For Over 30 Years



BN Products - USA, LLC

**We carry over twenty different tools
designed to save you time, make you money
and add value to your bottom line!**

(800) 992-3833 ~ www.bnproducts.com

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3450 Sabin Brown Road
Wickenburg, Arizona 85390

Our Warranty Repair Procedure



Customers with tools purchased from BN Products-USA that need repair during the warranty period will need to follow the following procedure.

The customer or distributor must fill out a **Repair Request Form** complete with the customer's name, copy of invoice, date of purchase, serial number, and contact information. This form can be printed directly from the our website www.bnproducts.com by clicking the **Service Center Tab**. The PDF Form is at the top of the page. When the form is complete, it can be **faxed or emailed to our Wickenburg Repair Center** where it will be given a number and will be scheduled for pickup by our staff. For USA Customers, we will assign and cover the freight carrier of our choice to pick up the tool and ship it to our facility or an Authorized Repair Center.

Our Warranty

BN Products-USA warrants this tool to the original purchaser, to be free of defects in materials and workmanship under normal and appropriate use and servicing for the period of one year from the date of purchase. BN Products-USA sole responsibility under this warranty is limited to the replacement or repair, at a designated facility, of only the part or parts evaluated by BN Products-USA upon inspection to be defective in materials and workmanship.

Any related part/parts determined by BN Products- USA to be defective will be either repaired or replaced free of charge. This warranty does not apply to any part or parts that are considered wear parts or have been subject to abuse or unauthorized repairs.

BN Products- USA liability hereunder shall be limited to repair or replacement of the defective part/parts including labor and shall not, under any circumstances, include special, incidental or consequential damages whether or not known by or disclosed by BN Products-USA. Such repair or replacement shall constitute a fulfillment of BN Products-USA's entire warranty.